THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI R. L. BHATIA): (a) to (c) Addressing a press conference in New Delhi on 19th April, 1995, the President of Iran, *inter-alia*, stated that Iran is unhappy over the situation in J&K; would call for a peaceful resolution of the issue through a dialogue between India and Pakistan taking into account the wishes of the people of J&K; and Iran would be prepared to be of assistance in this regard.

Government's position is well-known i.e. it is committed to resolve all differences with Pakistan, including aspects related to Jammu & Kashmir issue, peacefully and through bilateral negotiations within the frame work of the Simla Agreement; and there can be no role for any third party.

पारपत्र जारी करने हेतु समय-सीमा

7963. श्री ईश दत्त यादव :

चौधरी हरमोहन सिंह :

क्या विदेश मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या सरकार पांच सप्ताह में पारपत्र जारी करने हेतु कोई नियम बना रही है ; और

(ख) यदि हां, तो तत्संबंधी ब्यौरा क्या है ?

विदेश मंत्रालय में राज्य मंत्री (श्री आर. एल. भाटिया) (क) और (ख) पासपोर्ट कार्यालयों का यह प्रयास रहता है कि एक माह की अवधि के भीतर पासपोर्ट जारी कर दिए जाएं । इस समय 23 में से 17 पासपोर्ट कार्यालय 6 से 8 सप्ताह के भीतर पासपोर्ट जारी कर रहे हैं । यह सुनिश्चित करने के लिए कि पासपोर्ट एक यथोचित समय सीमा के भीतर जारी हो जाएं, भरसक प्रयास किया जाता है इसमें कार्यालय सुविधाओं को उन्नत बनाना, प्रणालियों और क्रियाविधियों की समीक्षा करना, पासपोर्ट कार्यालयों का नियमित निरीक्षण, अनुवर्ती कार्रवाई और कम्प्यूटरीकरण शामिल है । कार्यात्मक और आधारभूत संरचना की दृष्टि से यह अभी संभव नहीं है कि पासपोर्ट जारी करने के लिए नियमत: कोई निश्चित अवधि तय की जाए।

Applications pending in Passport offices

7964. SHRI K. RAHMAN KHAN: Will the Minister of EXTERNAL AFFAIRS be pleased to state:

(a) how many passport applications were pending with various passport offices till the 30th April, 1995;

(b) how many of the applications are pending six months and above;

(c) what is the maximum time taken at Bangalore Passport Office to issue a passport; and

(d) what are the steps taken by Government to clear the pending passports?

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI R. L. BHATIA): (a) and (b) Details are contained in the Statement (*See* below).

(c) The average time taken at Bangalore Passport Office to issue a passport is presently 70 days.

(d) Government has taken various steps to clear the backlog which include upgradation of office facilities, computerisation of Passport Offices, Review of systems and procedures to reduce delays, regular inspection of Passport Offices and monitoring the follow up action. As a result total pendency which stood at 114835 in December 1992 was brought down to 294753 as on 28-4-95 17 out of 23 passport Offices are issuing passports in 6-8 weeks.

Statement

Pendency in Passport Offices as on 28-4-95

S.No.	Office	Total pendency	Pending over a month
1	Ahmedabad	20821	10621
2	Bangalore	19964	13876
3	Bareilly	3865	1186
4	Bhopal	3810	2529
5	Bhubaneshwar	2184	920
6	Bombay	26317	4987
7	Calcutta	14829	9618
8	Chandigarh	20317	14048
9	Cochin	7455	1586
10	Delhi	13963	2734
11	Goa	1992	321
12	Guwahati	2318	1819
13	Hyderabad	16101	7315
14	Jaipur	8694	3759
15	Jalandhar	376683	25833
16	Kozhikode	20173	11118
17	Lucknow	7759	984
18	Madras	15293	10009
19	Nagpur	1134	275
20	Patna	5250	1231
21	Trichy	26104	13724
22	Trivandrum	9332	1240
23	Jammu $	9470	8531
		294753	148264

$ As on 31-3-1995.